

Customer complaint form



1. Customer

Name and surname

.....

Street, no.

.....

City

.....

Postal code

.....

E-mail

.....

Telephone

.....

Date of the order

.....

Order No.

.....

Invoice No.

.....

2. Claimed goods

Amount

Product No.

Complaint reason

| | | |
|--|--|--|
| | | |
| | | |
| | | |

3. Preferred settlement method

☐ Replacement

☐ Repair

☐ Refund

Bank account number

Date

.....

Signature

.....

Manufacturer's statement, complaint technician's statement: